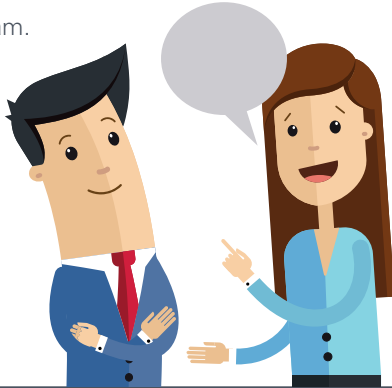


SIX WAYS TO GET THE MOST FROM THE TEAM AND STRENGTHEN YOUR AUTO BUSINESS

01 - BE A GOOD LISTENER

Listen to the workshop team. Take on board their ideas, even if you can't put all of them into action.



02 - EMPOWER THE TEAM

When good ideas do emerge, empower the team to lead the initiatives that result from them.



03 - NEVER STOP COACHING

Every good business invests time and money in its teams. Provide opportunities for team members to acquire new skills that prepare them for the future.



04 - REWARD AND RECOGNISE

Good work must be recognised. Even a simple 'pat on the back' can be a great motivator.



05 - BUILD TRUST AND RESPECT

Lead by good example, because teams work best when they believe they are following a leader who deserves their trust and respect.



06 - GET TOGETHER WITH THE TEAM

Organise a meeting for all employees of your workshop at least once a year, preferably more often. It's remarkable how social interaction between team members brings people together.



"Gallup analysis reveals that people who use their strengths every day are 15% less likely to quit their jobs."

The TRW logo, consisting of the letters 'TRW' in a stylized, bold, white font on a red background.